## COASTLINE

COMMUNITY COLLEGE

## Mathematics Program Program Review 2014

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## Mathematics Program

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## Mathematics Program

## Executive Summary

The program review process was completed by Lisa Lee, Department Chair with input from other faculty and students. Program Review surveys from students and faculty and annual institutional planning report contributed the indication of the needs and suggestions to the Mathematics Department.

From 2011-2014 the Mathematics Department has consistently been one of the top three FTESgenerating disciplines at the college, at one point actually being number two. The department has three full-time faculty, while adjuncts grew from 12 in 2010 to 24 in 2014 now, making nearly most sections at maximum capacity.
A culture of collegiality has been maintained where every faculty member supports and contributes to the success of everyone else. Although the Coastline campus is not centralized, the Math Department chair maintains constant contact with everyone through e-mails and cell phones. The three full-time faculty meet off-campus for lunch every month and, the Department Chair holds mid-semester meetings on a regular basis to keep everyone in touch with each other and what's going on with their classes, within Distance Learning and within the college.

Graphing calculators were purchased and have been acquired to enable all students and faculty who need it to incorporate technology into their classes. Teacher computers were installed in every classroom. The advanced TI-84 Plus Graphing Calculator SmartView program is installed in the computers including classrooms, faculty offices, Student Success Center for all of three learning centers (Le-Jao, Garden Grove and Newport Beach). The TI-84 Plus SmartView is not only available for faculty but also for students. Each of the three full-time faculty has a Tablet PC to facilitate teaching and communicating mathematics online; there is only one Tablet PC available for adjunct faculty to check out to use in the class either onsite or online.

The math tutoring program offered through Student Success Center is expanded to a three-day weekly at the Fountain Valley College Center and five-day per week program at the Westminster Le-Jao Center, Garden Grove Center, and Newport Beach Center. Embedded tutoring services are also available for onsite and online courses.

The creation of student learning outcomes (SLOs) for every math course has allowed faculty to engage in a meaningful dialogue about just what should be taught and assessed in every math course. Overlap was eliminated, especially in the developmental math courses, to help ensure student success. Course names and numbers were changed, in some cases, to help support the common course numbering movement within the district. The Math Department Chair, Lisa Lee, meets on a regular basis with the Math Department Chairs at the other two colleges in the district, to share curriculum and pedagogy and maintain communication. This should prove more and more valuable as inter-district communication
increases and inter-district practices are adopted in common to reduce the budget and better serve students.

As $89 \%$ of the enrollment is online, the challenge to maintain distance learning math course success and retention rates has been met with a $25 \%$ higher rate of retention and an almost $20 \%$ higher rate of success than the statewide averages for general math in the distance learning format. This could partly be attributed our student population which is slightly older and perhaps more mature than the statewide average but may also be the result of the department's culture of collaboration, the peer crosstraining within the department and the amount of time we've spent with this method of instruction.

New five-year goals for the program include:

1. Hire two full-time math instructors due to the top ranking of FTEs, 14.8, in the entire college and 147 LHEs taught by adjunct instructors.
2. Establish Math Academy or Bridge Program in summer and winter sessions to prepare students before classes start; and to increase the math success and retention rate, especially for STAR and STAR2 programs.
3. Create "Pathway" curriculum to help students succeed in college level math courses at a faster pace.
4. Acquire a mobile "smart cart" with laptops, printer and wifi at Newport Beach Center for math classrooms.
5. Develop a system to mentor and evaluate new math instructors, especially online.
6. Create a delicate Math Lab for math students. In the student survey, one of the suggestions for the Student Success Center tutoring was to have a quiet place to study. Currently, the Center has English and other subjects' tutoring in the same room.
7. Math tutors shall be recommended by math instructors or interviewed by a math instructor prior to hiring.
8. Develop and plan a system of an efficient online tutoring; improve online embedded tutoring services; provide a coordinator for this effort; implement a system that allows the Student Success Center to track individual student assistance and sends that information to each instructor as well as sending student success center use by math students to the department.
9. Discuss implementation of a STEM or STEAM Program and provide appropriate permanent office space for full-time faculty at the Newport Beach Center.
10. Provide more technology training programs for math faculty.
11. Participate with the college bookstore and the textbook publishing companies to help lower the cost of textbooks to students, and to more clearly outline all the options available to students for instructional materials; investigate free or low-cost online educational resources to help lower the cost of textbooks to students.
12. Implement the Statway program.
13. Procure software programs for math faculty and students including, but not limited to statistics.
14. Equip classrooms where math is taught with furniture and equipment that promote active leaning, such as mobile chairs with laptops and individual student whiteboards.
15. Modify the math placement system to include a student's recent performance in math classes that do not transfer (such as high school students).

# Mathematics Program 

## Process

The Math Department's Program Review was led by Department Chair Lisa Lee, with primary support from the department's other two full-time faculty: Fred Feldon and Mitchell Alves. During the course of the review, student and faculty surveys were developed and deployed. Classroom-based and online students, including military, were asked to complete an online survey, which 198 students completed and returned. All 15 faculty members teaching in summer 2014 completed an online survey.

Enrollment, FTES, and student demographic data was provided by the Office of Instructional Research; and program cost data was provided by the Office of Fiscal Services.

## Description

## Overview

Before Fred Feldon, full-time instructor, was hired at Coastline, the Math Department was run by either an instructional administrator (Discipline Dean or Vice President of Instruction) or, for a short period, by a department chair who did not receive tenure. Fred Feldon was hired in September, 1995, and received tenure in 1999. A second full-time math faculty member, Lisa Lee, was hired in 2001. Lisa received tenure in 2005. A third full-time math faculty member, Malinni Roeun, was hired in 2008 and did not receive tenure in 2012; a full-time math faculty, Mitchell Alves, transferred from Orange Coast College to fill the third full-time faculty position.

After the new coordinator of Student Success Center, Daniel Pittaway was hired in 2011, math placement testing preparation, and computerized preparatory courses for students wishing to review or refresh their math skills offered through Student Success Center were abolished. The Math Department includes at this time: (1) non-transferable, degree-applicable general education courses including basic math, pre-algebra, beginning algebra, and intermediate algebra; and (2) transfer-level courses including quantitative reasoning, math for elementary teachers courses, college algebra, trigonometry, finite math, business calculus, introduction to statistics, the three - semester series of calculus and Linear Algebra/Differential Equations. The curriculum of two new accelerated math courses were developed and led by department chair, Lisa Lee and another Part-time math faculty, Chau Tran. The first course was offered in 2013, combination of Basic Math and Pre-algebra. The second accelerated math course, combination of Elementary Algebra and Intermediate Algebra was offered in 2014. Both courses are currently offered online with a maximum enrollment.

Like most departments in the college, the Math Department has a largely non-traditional student population consisting mostly of returning adults with family and work obligations. The department offers a wide variety of classes for students in the most popular of formats which include evening face-to-face courses and online courses. Cable courses have had their target audience widened to include
incarcerated, hospitalized and traditional students without a computer and/or Internet access. The Math Department continues to use the online program, free to students with the purchase of a new textbook, called MyMathLab (from Pearson Education) which is used for both distance learning classes and as supplemental material for all other courses.

## Certificate Requirements

The Math Department does not offer any certificates. The department's course work does, however, support a couple of certificate programs. Math C007 Business Mathematics is a required course in the Retail Management Certificate of Achievement; and Math C103 Statistics for Elementary School Teachers, Math C104 Real Numbers for Elementary School Teachers, and Math C106 Geometry for Elementary School Teachers are elective courses for the Educational Studies Certificate of Accomplishment.

In addition, the college offers an Associate in Arts Math major, which requires 20 units of course work (Math C180 Calculus 1, C185 Calculus 2, C280 Calculus with Analytic Geometry 3, and C285 Linear Algebra and Differential Equations). Students also have the option of pursuing an A.A. degree with an 18-unit Area of Emphasis in Science and Math, which requires at least one science course and at least one math course.

## Curriculum Review

Review of the Math Department's curriculum was conducted by Mitchell Alves, Fred Feldon, Lisa Lee, and Chau Tran. Revised course outlines will be submitted to the Curriculum Committee before the end of October, 2014.

| Banner ID |  | Current Outline | SLO | Status |
| :--- | :--- | :---: | :--- | :--- |
| MATH CO01 | Mathematics Tutoring (AD) | $5 / 4 / 2001$ | No | Retired 10/18/09 |
| MATH C002 | Mastering the SAT I (Engl 002/Math 002) | $11 / 5 / 1998$ | No | Retired 10/18/09 |
| MATH C003 | Basic Mathematics (AD) | $6 / 14 / 1996$ | No | Retired 10/18/09 |
| MATH C004 | Math Skills 1 (AD) | $1 / 14 / 2009^{*}$ | No | Retired 1/14/12 |
| MATH C005 | Beginning Mathematics | $3 / 14 / 2014$ | Yes |  |
| MATH C006 | Math Skills 2 | $1 / 26 / 2009$ | No | Retired 1/14/12 |
| MATH C007 | Business Mathematics | $3 / 26 / 2010^{*}$ | Yes | Retired 3/26/10 |
| MATH C008 | Pre-Algebra | $3 / 14 / 2014$ | Yes |  |
| MATH C010 | Elementary Algebra | $3 / 14 / 2014^{*}$ | Yes |  |
| MATH C010A | Elementary Algebra Part I | $8 / 22 / 2007$ | Yes | Retired 10/18/09 |
| MATH C010B | Elementary Algebra Part II | $8 / 22 / 2007$ | Yes | Retired 10/18/09 |
| MATH C020 | Plane Geometry | $3 / 26 / 2013$ | Yes |  |
| MATH C030 | Intermediate Algebra | $3 / 14 / 2014$ | Yes |  |
| MATH C040 | Intermediate Algebra for Liberal Arts Students | $2 / 20 / 2009$ | No | Retired 1/14/12 |
| MATH C070 | Intermediate Algebra and Trigonometry | $4 / 20 / 2004$ | No | Retired 1/14/12 |
| MATH C080 | Math Assessment for Student Success | $1 / 14 / 2009$ | No | Retired 1/14/12 |
| MATH C100 | Liberal Arts Math | $4 / 25 / 2014$ | Yes |  |
| MATH C103 | Statistics for Elementary Teachers | $4 / 25 / 2014$ | Yes |  |
| MATH C104 | Real Numbers for Elementary Teachers | $4 / 25 / 2014$ | Yes |  |
| MATH C105 | Technical Mathematics | $3 / 2 / 1997$ | No | Retired 10/18/09 |
| MATH C106 | Geometry for Elementary Teachers | $4 / 25 / 2014$ | Yes |  |
| MATH C115 | College Algebra | $4 / 25 / 2014$ | Yes |  |
| MATH C120 | Trigonometry | $4 / 25 / 2014$ | Yes |  |


| Banner ID | Title | Current Outline | SLO | Status |
| :--- | :--- | :---: | :--- | :--- |
| MATH C140 | Survey of Calculus | $10 / 26 / 14$ | Yes |  |
| MATH C150 | Finite Mathematics with Applications | $4 / 25 / 2014$ | Yes |  |
| MATH C160 | Introduction to Statistics | $4 / 25 / 2014$ | Yes |  |
| MATH C170 | Precalculus | $10 / 26 / 2014$ | Yes |  |
| MATH C180 | Calculus 1 | $2 / 16 / 2010$ | Yes |  |
| MATH C185 | Calculus 2 | $2 / 16 / 2010$ | Yes |  |
| MATH C225 | Discrete Mathematics | $1 / 18 / 2005$ | No | Retired 1/14/12 |
| MATH C226 | Introduction to Abstract Mathematics | $1 / 20 / 2005$ | No | Retired 1/14/12 |
| MATH C280 | Calculus 3 | $3 / 26 / 2010^{*}$ | Yes |  |
| MATH C285 | Introduction to Linear Algebra/Differential Equations | $3 / 26 / 2010^{*}$ | Yes |  |
| MATH C403 | Basic Math | $3 / 10 / 1998$ | No | Retired 09/18/09 |

## Faculty Satisfaction in Math Department

Based on the Faculty Survey, faculty members in the department were $60 \%$ very satisfied and $40 \%$ satisfied with the currency of the curriculum; $53 \%$ very satisfied and $47 \%$ satisfied with the variety of classes; $67 \%$ very satisfied and $33 \%$ satisfied with delivery modes; $64 \%$ very satisfied and $36 \%$ satisfied with relevance of classes to students' needs; $67 \%$ very satisfied and $27 \%$ satisfied with extend to which faculty and staff meet the needs of culturally diverse students; $67 \%$ very satisfied and $27 \%$ satisfied with extend to which faculty and staff meet the needs of non-traditional students (older adults, working adults, active duty military, and etc.); $60 \%$ very satisfied and $40 \%$ satisfied with overall quality of the program; and $73 \%$ very satisfied and $27 \%$ satisfied with your own success teaching in the program. See the chart below.


## Supports from Department, Distance Learning, and Student Success Center

In addition, faculty satisfaction survey showed that faculty members were $79 \%$ very satisfied and $21 \%$ satisfied with "support for you, your classes, and program from your department chair"; $67 \%$ very satisfied and $33 \%$ satisfied with "support for your program and classes from Dean and support staff for your discipline"; $64 \%$ very satisfied and $36 \%$ satisfied with "quality of general instructional equipment and responsiveness of Coastline Distance Learning Department in meeting your needs as a DL instructor"; $36 \%$ very satisfied, $57 \%$ satisfied, and $7 \%$ dissatisfied with "extent to which Coastline's Student Success Center meets the tutoring needs of math students."

Please rate your level of satisfaction with each of the following as related to this program. (Skip any item that is not applicable to you.)


## Military Program

There were $47.1 \%$ of faculty members who had taught math classes at Military Program. Among them, $100 \%$ of faculty satisfied with "the way in which you are able to deliver instruction for military students" and "the support you receive from the Military Program staff."

Do you teach classes for Coastline's Military Program?


Please indicate your level of satisfaction with each of the following items.


## Incarcerated Program

Only $25 \%$ of faculty in the department had taught at Incarcerated classes. Among them, $67 \%$ of faculty very satisfied and $33 \%$ dissatisfied with the way in which faculty were able to deliver instruction for incarcerated students. All the faculty members reported that they were very satisfied with the support received from the Incarcerated Service Support Team. See the chart on page 6.


Please indicate your level of satisfaction with each of the following items.


## Scheduling Options

Faculty survey reported that the preference of the course delivery mode is summarized below. Among the options of 16 -week classes, 12 -week classes, 8 -week classes, 4 -week classes, intensive weekend classes, and intensive week-long classes that meet daily, teaching online ranked as the top one, approximately $77 \%$.

At which location or in which delivery mode are you currently teaching classes in this program. (Mark all that apply, including Military Program classes.)

| Answer Options | Response <br> Percent | Response <br> Count |
| :--- | :---: | :---: |
| Coastline Garden Grove Center | $5.9 \%$ | 1 |
| Coastline Le-Jao Center | $11.8 \%$ | 2 |
| Coastline Newport Beach Center | $29.4 \%$ | 5 |
| Online | $76.5 \%$ | 13 |
| Telecourse/Cable/Video | $23.5 \%$ | 4 |

Please rate your level of satisfaction with each of the following as related to this program. (Skip any item that is not applicable to you.)


## Student Satisfaction Survey

Responses from the summer 2014 Student Survey indicate that students were also generally satisfied with the quality of instruction and extend to which faculty and staff meet the needs of non-traditional students. Of the few who indicated dissatisfaction, the reason may relate more to delivery mode or scheduling rather than to the breadth of the curriculum, as comments noted that some classes are offered only online or only at one time of day.

According to the survey result, $75.25 \%$ of students had taken math classes online. Among them, majority were very satisfied by the quality of instruction in distance learning. Of the few who indicated dissatisfaction, the reason may relate more to delivery mode or found it difficult to rely primarily on a discussion board environment to get answers and would like more access to the instructor (emails).


## Need

Are you presently enrolled in a basic skills math class or a degreeapplicable class?


```
\squareBasic Skills or Math
    Assessment (Math 004, 005,
    006, 008, 010, 080)
    \squareOption I Degree--Not
    Transferable (Math 030, 040)
    \squareTransfer/Degree-Applicable
    (Math Math }100\mathrm{ and above)
```

Based on responses to the summer 2014 Student Survey, $74.26 \%$ of students in the Math Program do not yet have a college degree. When asked students to rank the three primary reasons they are taking math classes, students gave the highest rankings to satisfy A.A. degree and transfer requirements. See the table on page 9.

Please rank up to three reasons why you are taking classes in this program at Coastline.

| Answer Options | 1st Reason | 2nd Reason | 3rd Reason | Response <br> Count |
| :--- | :---: | :---: | :---: | :---: |
| To satisfy A.A. degree requirements | 66 | 42 | 13 | 121 |
| To satisfy transfer requirements | 104 | 48 | 12 | 164 |
| To earn a certificate | 2 | 10 | 17 | 29 |
| To prepare for a new job or improve job skills | 12 | 18 | 27 | 57 |
| For personal interest | 3 | 12 | 24 | 39 |
| Convenience | 11 | 21 | 25 | 57 |
| Other | 9 | 2 | 15 | 26 |

Survey responses indicate that $51.4 \%$ of students found the Math classes are pretty much what they expected, and $36.2 \%$ found the classes are even better than they expected. Seethe chart below.


Here is the result that students indicate their status or interest of the following A.A. degree majors.

| Answer Options | Presently <br> working on | Interested but <br> haven't <br> started yet |
| :--- | :---: | :---: |
| Art | 16 | 19 |
| Business Administration | 38 | 22 |
| Economics | 10 | 21 |
| English | 21 | 19 |
| French | 3 | 14 |
| Gerontology | 8 | 11 |
| Health and Fitness | 26 | 22 |
| History | 14 | 17 |
| Human Services | 16 | 22 |
| Liberal Studies (for Teaching) | 11 | 17 |
| Mathematics | 50 | 18 |
| Psychology | 23 | 25 |
| Spanish | 10 | 18 |
| Sociology | 17 | 23 |

Please rate your level of satisfaction with each of the following as related to classes in this program. (Skip any items that are not applicable to you.)


The level of satisfaction from students as related to classes in this program is presented in the chart above. Quality of instruction, clarity and comprehensiveness of the instructions, and own success are rated as the top three of very satisfied.

## Resources

Before spring 2013, the Newport Beach Center was built, math course offerings had centered at the Westminster Le-Jao Center. Full-time faculty and some part-time faculty have schedules their classes and office hours at Le-Jao Center. The full-time math faculty also schedule their office hours in Distance Learning at the College Center in Fountain Valley every Tuesday from 12:30 p.m. to 2:30 p.m. and by appointments. This helps faculty members communicate and collaborate which otherwise would be difficult at a distributed campus where faculty rarely see each other. In addition, starting spring 2013, the full-time math faculty also scheduled their classes and office hours at Newport Beach Center to accommodate students.

Equipment includes a teacher computer in every classroom with Internet access and speakers for sound, loaded with discipline-required software such as MyMathLab plugins and programs, TI-84 Plus graphing calculator Smart-View software, installed in all the learning Centers including Le-Jao, Garden Grove and Newport Beach and Distance Learning Office, and educational and social media programs such as YouTube. Several sets of graphing calculators had been purchased over the last six years, allowing students in the appropriate courses to check them out for free during the semester.

Each full-time math faculty has a Tablet PC. It is the ultimate tool for teaching and learning mathematics, especially online, because math is so difficult to type on a keyboard. More of these devices are needed for part-time faculty to check out!

## Student Success Center Tutoring

Resources for students include tutoring, both online and in person. In year of 2010-2011, the online resource was from a commercial vendor, Smarthinking.com. It was 24/7 and paid for by Basic Skills funding. Research had shown that the majority of usage for Smarthinking.com was for basic skills, even in the higher-level courses. The other choice for online tutoring comes from the publishing company. They provide limited help free of charge (the first 30 minutes only) for students who purchase the access code for their class, which is required for all online courses. Although the availability is more limited it seems to be quite satisfactory with students. In 2013, Student Success Center has begun offering limited online tutoring service, two days a week, approximately three hours a day during math tutor on duty in the Student Success Center. When math tutors get busy with walk-in students, they have no time to assist students online at all. Besides, the math embedded online tutoring was available for some selected classes only. Actually the online embedded tutors rarely participated in the Discussions Boards to answer students' questions. Most of online classes have not offered by this assistance yet. Actually the online math tutors need to have training both in math computer software and use of equipments for the synchronous interaction with students. Online math tutoring has to be improved in order to serve our largest student population in math department. The task is crucial and imperative to the success of students.

The in-person resource is provided by having a math tutor five days a week at the Student Success Centers in Le-Jao Center, Garden Grove Center, Newport Beach Center, and College Center. College Center offers tutoring from 10a.m.-4p.m., Monday, Wednesday and Friday. Garden Grove Center provides tutoring at 8a.m.-6p.m. Both Le-Jao Center and Newport Beach Center are open at 9a.m.-8p.m Monday through Friday. Although the in-person tutoring has been extended to different locations and hours, but majority of our Coastline students who are working adults, it's very hard to come to tutoring after work with heavy traffic and impossible to show up during the day time. Students have requested the weekend tutoring on Saturday or extend the tutoring hours to late evening.

In the survey result showed that $24.2 \%$ of students had used the Student Success Center, only 1.3\% of students have attended Webinar online tutoring, $14.6 \%$ of students expressed that the hours and days of tutoring did not meet their needs, $38.2 \%$ of students did not need help from the Student Success Center, and $21.7 \%$ said they did not know about the Student Success Center. See the Table on page 12.

| Answer Options | Response <br> Percent | Response <br> Count |
| :--- | :---: | :---: |
| I have used the Student Success Center. | $24.2 \%$ | 38 |
| I have attended Webinar online tutoring | $1.3 \%$ | 2 |
| I wanted to use the Student Success Center, but the | $14.6 \%$ | 23 |
| hours and days did not meet my needs. | $38.2 \%$ | 60 |
| I did not need help from the Student Success | $21.7 \%$ | 34 |
| Center. |  |  |

## Level of satisfaction with the Student Success Center Tutoring Services

Among students who used the Student Success Center tutoring services, have expressed the level of satisfaction as the chart below. There are $52.6 \%$ are very satisfied, $39.5 \%$ satisfied, and $7.9 \%$ dissatisfied. See the chart below. However, student survey responses indicate it was hard to find a calculus tutor at the center

How satisfied were you with the Student Success Center?

-Very Satisfied -Satisfied -Dissatisfied

## Student Satisfaction with Publisher's Tutoring

Based on the Student Survey, 44\% used online tutoring offered by publisher, and 56\% did not use the service. See the chart and table below. About $42 \%$ of users are very satisfied, $46 \%$ are satisfied, $9 \%$ dissatisfied, and $3 \%$ very dissatisfied. See the tables below.

| Answer Options | Response <br> Percent | Response <br> Count |
| :--- | :---: | :---: |
| Yes | $43.9 \%$ | 69 |
| No: Didn't need it | $42.0 \%$ | 66 |
| No: Didn't know about the service | $14.0 \%$ | 22 |

Satisfaction with Publisher's Online Tutoring

| Answer Options | Response <br> Percent | Response <br> Count |
| :--- | :---: | :---: |
| Very Satisfied | $41.8 \%$ | 28 |
| Satisfied | $46.3 \%$ | 31 |
| Dissatisfied | $9.0 \%$ | 6 |
| Very Dissatisfied | $3.0 \%$ | 2 |

## Suggestions from Students for Improving Student Success Center Math Tutoring

| $\#$ | Responses |
| :--- | :--- |
| 1 | Tutor me what's gonna be on the exams so I may get a good grade. |
| 2 | I did have problems understanding some of the tutors. The language barrier made an already <br> difficult subject for me a little bit more difficult. The tutors tried hard and were friendly |
| 3 | I love to see our teachers there because they know how to answer our questions. |
| 4 | Extend the hours |
| 5 | I think that online tutors should be assigned to higher level math classes for sure and perhaps lower <br> level classes as well. It would be nice to have online tutors answer discussion questions. |
| 6 | Just a comment. I really enjoyed having a course embedded tutor. It was very helpful. |

## Partnerships

During the May to October time frame, 2014, the Math Department Chair, Lisa Lee has been representing Coastline College to participate in AB 86 Adult Education Consortium Planning project Collaborating with local adult schools to better serve the educational needs of adults.

## Professional Development

Almost all faculty members in the department take part in the All-College Meeting in fall and spring of each year and in discipline meetings. Faculty participation is also strong in professional conferences and Coastline's Summer Technology Institute. Full-time faculty, Fred Feldon and Lisa Lee have been the presenters in the Summer Technology Institute and national mathematics conferences. Lisa Lee was invited to present the "Online Success for Mathematics Students at the Community College Level "at the International Congress on Mathematical Education conference in 2012, Seoul, Korea and International Mathematics conference at Guangxi Normal University, Guilin, China. The tradition of mid-semester meetings has been doing well because the All-College Meetings does not offer the time needed. These meetings are held off-campus to promote collegiality and foster a friendly environment of collaboration.

The three full-time math faculty members have a tradition of lunch together every month. The updates of curriculum, instructional technologies, and any other issues related to Math Department have been discussed and solved during the lunch meetings.

Faculty in Mathematics Department have expressed an interest in additional technology training, including Tablet PCs and Camtasia, in addition, the training in SLOs at Seaport Course Portal. Part-time faculty Chau Tran received the award in 2010, Coastline College Teacher of Excellence, and was nominated as the 2011 Orange County Teacher of the Year. As shown below, faculty in the Math Department are also active on a wide variety of college committees and are engaged with other schools as instructors and/or advisors.

Being enthusiastic, focusing on personal needs and involving students in the process of their learning to assist them realize their dreams are my teaching passion.


| College Committees/Organizations | External Activities |
| :---: | :---: |
| Academic Senate | Advisory Committee in the Material Science |
| Curriculum Committee | Department at University of California, Irvine |
| Distance Learning Committee | Instructor, California State University, Fullerton, |
| and Anaheim Union High School District |  |
| Faculty Rank Committee | Instruction, Long Beach City College, El Camino |
| Faculty Recognition Committee | College, and East Los Angeles College |
| Leadership Task Force | AB 86 Adult Education Consortium Planning |
| Marketing and Recruitment Committee | Coast Community College District, Huntington |
| International/Intercultural Committee Adult School, Garden grove Unified School |  |
| Matriculation Committee | District, Lincoln Education Center/Lincoln |
| Continuation High School, and Newport Mesa |  |
| Unified School District |  |

## Quantitative Elements

## Course Data

## 2013-2014 Annual Instructional Planning Data for Mathematics

| Year | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| ENROLLED AT CENSUS | 4,066 | 3,974 | 3,445 | 3,532 | 4,084 |
| FTES: | 521 | 528 | 448 | 440 | 522 |
| FTEF30: | 13.7 | 14.7 | 11.3 | 11.8 | *14.8* |
| WSCH/FTEF: | 626 | 587 | 649 | 612 | 579 |
| Fill Rates: | 87.2\% | 76.4\% | 73.6\% | 80.8\% | 76.8\% |
| SUCCESS AND RETENTION DATA |  |  |  |  |  |
| Success Rate: | 54.4\% | 59.8\% | 61.6\% | 57.0\% | 54.6\% |
| Retention Rate: | 79.3\% | 80.5\% | 82.6\% | 77.5\% | 74.7\% |
| FALL TO SPRING PERSISTENCE WITHIN SUBJECT |  |  |  |  |  |
| Fall-to-Spring in Subject: | 186 | 216 | 230 | 229 | 233 |
| F-to-S Persistence: | 21\% | 22\% | 24\% | 26\% | 29\% |
| DEGREES AND CERTIFICATES |  |  |  |  |  |
| Certificates: | 0 | 0 | 0 | 0 | 0 |
| Associate Degrees: | 0 | 0 | 0 | 2 | 2 |

Data prepared by CCC Research \& Planning Office, Summer 2014
The report above shows that Mathematics Department has consistently kept high enrollment, ranked as top 2 in the entire college, 2013-2014.

The Mathematics Department reported 521 FTES in 2009-2010. Due to the budget cut, FTES gradually decreased through 2013 reported 440. The 2013-2014 data report indicates the increase of $19 \%$ to 522 FTES. The Fill Rates increased from 73.6 \% (2011-2012) to 76.8\% (20132014). Although student success rates decreased from $57.0 \%$ to $54.6 \%$, and retentions from $77.5 \%$ to $74.7 \%$, however, the Fall/Spring Persistence kept $29 \%$. Student survey showed that $63 \%$ were enrolled to satisfy transfer requirements, $55 \%$ were enrolled to satisfy A.A. degree requirements and only $18 \%$ to prepare for a new job or improve job skills.

The productivity measure identified as FTEF30, indicates the number of full-time faculty required to meet the program course load for the entire year at 30 Lecture Hour Equivalents. For 2013-2014, $\mathbf{1 4 . 8}$ full-time positions (FTEF30) are required to teach the instruction load for the academic year, it is ranked as the top one needed in the whole college.

In order to meet our Coastline goal of Mission, Priority and Plan, increase the completion rate for degree and transfers, the Mathematics Department will require at least two more full-time faculty
members. In addition, to improve student success rate and retention rate, hiring additional full-time faculty members is necessary and urgent.

The Mathematics Department offers classes to satisfy the following academic requirements: (1) Associate in Arts. Degree and (2) Associate in Science in Mathematics for Transfer.

The Mathematics Department offers a variety of math courses from developmental to college level math to assist students succeed from various programs in the College: ECHS, STAR, STEM, EBUS, Military, and Incarcerated Program.

## Student Elements

In Mathematics Department, analysis of the demographic data for those students surveyed in Summer 2014 shows that approximately $1.0 \%$ of students are under the age of $18,50 \%$ of students were between the ages of 18 and 30 , and $49 \%$ of the students were between the ages of 31 and 61 .

| Answer Options | Response <br> Percent | Response <br> Count |
| :--- | :---: | :---: |
| Under 18 | $1.3 \%$ | 2 |
| $18-30$ | $49.7 \%$ | 78 |
| $31-45$ | $28.0 \%$ | 44 |
| $46-60$ | $18.5 \%$ | 29 |
| 61 or older | $2.5 \%$ | 4 |



- UUnder 18
-18-30
- $31-45$
-46-60
$\square 61$ or older

The majority of students taking FTES-generating math classes are women (68.9\%). See the chart below.


Almost forty-four percent of the students in FTES-generating math classes define themselves as white. Fifteen percent described themselves as Vietnamese and $8.3 \%$ as other Asian. The ethnicity of $17.3 \%$ of math students was Hispanic and $5.8 \%$ was African-American. See the chart below.


The primary languages used by Students identified as the table below. Other languages are: Arabic, Korean, Russian, Albanian, Indonesian, and Swedish.

| Answer Options | Response <br> Percent | Response <br> Count |
| :--- | :---: | :---: |
| English | $85.0 \%$ | 130 |
| Spanish | $3.3 \%$ | 5 |
| Vietnamese | $7.2 \%$ | 11 |
| Other (please specify) | $4.6 \%$ | 7 |

From the survey responses, $4.5 \%$ of students identified themselves as high school students.

Are you in high school?
Answer Options
Yes

| Response <br> Percent | Response <br> Count |
| :---: | :---: |
| $4.5 \%$ | 7 |
| $95.5 \%$ | 150 |

Almost $95 \%$ of the survey respondents indicated that they were either "Very Satisfied" or "Satisfied" with the extent to which faculty and staff meet the needs of culturally diverse students and only $5 \%$ said they were "Dissatisfied", according to the chart below.

Based on responses to the summer 2014 Student Survey, $42.3 \%$ of students are working full-time, 11.5\% are working 21-30 hours per week, $17.3 \%$ of students were working 20 hours or less per week, and $23.1 \%$ were not working outside the home, and $5.8 \%$ working as a volunteer. See the table below.

| What is your current employment status? |  |  |
| :--- | :---: | :---: |
| Answer Options | Response <br> Percent | Response <br> Count |
| Not working outside the home | $23.1 \%$ | 36 |
| Working as a volunteer (non-paid position) | $5.8 \%$ | 9 |
| Working 20 hours or less per week | $17.3 \%$ | 27 |
| Working between 21-30 hours per week | $11.5 \%$ | 18 |
| Working full-time | $42.3 \%$ | 66 |

The table below shows that High school diploma (or GED) was reported as the highest percent, 70.5\%, for the response of the highest level of education from students, and $1.9 \%$ for both levels - Less than high school completion and Master's degree.

What is your highest level of education?

Answer Options
Less than high school completion High school diploma (or GED)
Associate in Arts degree
Bachelor's degree
Master's degree
Doctorate

Response Percent 1.9\% 70.5\% 14.1\% 11.5\% 1.9\% 0.0\%

The list of students enrolled at another college in addition to Coastline classes is listed below.
Are you currently enrolled at another college in addition to your Coastline classes? (Mark all that apply.)

Answer Options
No: Enrolled only at Coastline
Golden West College

| Response | Response |
| :---: | :---: |
| Percent | Count |

Irvine Valley College
25.5\%
2.0\%

3
Orange Coast College
28.1\%

43
Saddleback College
2.0\%

3
Santa Ana College
Santiago Canyon College
2.0\%

3
0.7\%

1
Other community college
9.2\% 14

A four-year college or university
9.8\%

15


Based on student survey responses, 93 percent of math students are satisfied with the extent to which faculty and staff meet the needs of non-traditional students (e.g., older adults, working adults, active duty military, etc.)

## Cost Data

The Math Department has three full-time faculty members and, in a typical semester, employs 23 to 25 part-time faculty members. The Annual Instructional Planning document indicates the Full Time Equivalent (30) needed to teach the program's load for one year is $\mathbf{1 4 . 8}$ FTEF30, Math Department 's 522 FTES reported in 2013-2014. The chart of actual amounts of instructional salary costs data is inserted on page 19 (obtained from Business Office.)

| Coastline Community College |  |
| :---: | :---: |
| Math Department Instructional Salary Costs (includes salary \& benefits) |  |
|  |  |
|  |  |
| FY 2013-2014 |  |
| Cost Category |  |
| Part-time Faculty | \$598,606 |
| Full-Time Faculty | \$392,405 |
|  |  |
| Totals | \$991,011 |

## Program Outcomes

## Student Learning Outcomes

The Math Department has identified expected student learning outcomes. Course outlines have been updated to include robust course-level SLOs, and the department has identified expected program-level outcomes.

Based on responses from the 15 instructors who responded to the summer 2014 survey, all the faculty members are well-engaged in the identification and assessment of student learning outcomes.

As one might expect for math, faculty members indicate that the most-frequently used methods of assessment are objective tests (80\%), participation (70\%), and skill demonstration (50\%). Other methods used by faculty include written assignments, grading rubrics, individual projects, and online discussion boards.

The department's four program-level student learning outcomes address quantitative methods, mathematical models, technology applications, and mathematical communication. The rubric for assessing these is shown on the next page.

In order to be considered fully achieved, the PSLO results had to be 80 or greater than $80 \%$, while partially achieved fell between the range of $60 \%$ and $79 \%$. The following summary presents the findings from the fall 2012, spring 2013, fall 2013 and spring 2014 PSLO assessments [APPENDIX A]

PSLO 1: Accurately interpret and create mathematical models such as formulas, graphs, tables, and schematics; include predictions based on the model.

Over the last 2 year ( 4 major terms) there has been a consistent rate of fully achieving PSLO1 between 50 and 60\% in Math C115. The assessment found and upward trend in Math C160 in fully achieving PSLO 1 from $38 \%$ in fall 2012 to $52 \%$ in spring 2014. However, the data shows a low fail to achieve rate in Math C140 which may be related to the participation in the SLO assessment and PSLO mapping process.

## PSLO 2: Adequately explain thinking and mathematical processes, and justify mathematical solutions effectively and accurately.

Over the last 2 year ( 4 major terms) there has been a consistent rate of fully achieving PSLO2 between 50 and 60\% in Math C115. The assessment found the upward trend in Math C160 in fully achieving PSLO 2 from $22 \%$ in fall 2012 to $52 \%$ in fall 2013 and $32 \%$ in spring 2014. More sections were offered in spring 2014, which caused $20 \%$ lower achieve rate due to the lack of participation in the SLO assessment. The data shows a low fail to achieve rate in Math C140 which may be related to the participation in the SLO assessment and PSLO mapping process. Math C170 has 50\% fully achieving rate In fall 2012, but the data shows it decreased to $15 \%$ in fall 2013 which may be related to the change of instructors. In spring 2013 it has increased to 29\% fully achieved in Math C170 taught by the same instructor.

PSLO 3: Select and apply correct quantitative methods to find the correct solution to a problem in familiar or unique situations or contexts.

Over the last 2 year ( 4 major terms) there has been a consistent rate of fully achieving PSLO3 between 30 and 50\% in Math C010. The assessment found the upward trend in Math C160 in fully achieving PSLO 1 from $38 \%$ in fall 2012 to $52 \%$ in fall 2013. However, the data shows a low fail to achieve rate in Math C140 in fall 2012, which may be related to the participation in the SLO assessment and PSLO mapping process. However, it has achieving fully at $29 \%$ in fall 2013 and at $28 \%$ in spring 2014. The data shows that Math C180 and Math C280 have not participated in the assessment.

PSLO 4: Select and use appropriate software and apply conceptual thinking skills to solve problems and complete specific technology-related projects.

Over the last 2 year ( 4 major terms) there has been a consistent rate of fully achieving PSLO4 between 54 and 63\% in Math C115. The assessment found the upward trend in Math C160 in fully achieving PSLO 4 from $22 \%$ in fall 2012 to $55 \%$ in spring 2013 and 52\% in fall 2013. More sections were offered in spring 2014, which became 32\% due to the lack of participation in the SLO assessment. In fall 2012 the data shows a low fail to achieve rate in Math C140 which may be related to the participation in the SLO assessment and PSLO mapping process. From spring 2013 to spring 2014, Math C140 has shown a steady progress in assessment, from $15 \%$ increased to $28 \%$. The data shows $50 \%$ fully achieving rate In Math C170, fall 2012, then it's decreased to $18 \%$ in spring 2013 which may be related to the change of instructors. In spring 2014 it has increased to $29 \%$ fully achieved in Math C170. Math C180 has a consistent rate of fully achieving PSLO4 between 54 and 66\% from fall 2012 to fall 2013. Due to the new sections added to the spring 2014, the rate is decreased to $12 \%$ which may be caused by to the lack of
participation in the SLO assessment and PSLO mapping process. It has been a consistent rate of fully achieving PSLO4 between 69 and 100\% in Math C280 from fall 2012 to spring 2013. However, the data shows a low fail to achieve rate in Math C280 from fall 2013 to spring 2014 which may be related to the participation in the SLO assessment and PSLO mapping process.

## Rubric for Quantitative Reasoning

| Characteristic/ Standard/ Primary Trait | $\begin{gathered} \text { Poor } \\ 1 \end{gathered}$ | $\begin{aligned} & \text { Fair } \\ & 2 \end{aligned}$ | Satisfactory 3 | $\begin{aligned} & \text { Excellent } \\ & 4 \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: |
| Quantitative methods | Unable to arrive at correct solutions or to select appropriate quantitative methods even in familiar contexts | Generally arrives at correct solution but uses inappropriate methods and is unable to transfer problemsolving skills to unique situations | Selects and applies correct quantitative methods to find the correct solution to problems in familiar situations or contexts | Selects and applies correct quantitative methods (arithmetic, algebra, geometry, and/or statistics) to find the correct solution to a problem in familiar or unique situations or contexts |
| Mathematical models | Neither interprets nor creates mathematical models with any degree of reliability | Accurately interprets mathematical models but is unable to create original models | Accurately interprets mathematical models and can create basic models but does not always select the model best suited to represent the information | Accurately interprets and creates mathematical models such as formulas, graphs, tables, and schematics; includes predictions based on the model |
| Technology Applications | Unable to select and use the technology required to solve the problem at hand; demonstrates insufficient number sense or understanding of model limitations | Can select the appropriate technology but is not able to use the technology reliably and has difficulty with number sense and/or ability to recognize limitations of models | Selects and uses the technology for problems of moderate difficulty; demonstrates good number sense; has some difficulty recognizing limitations of models | Selects and uses appropriate technology (basic, scientific, and graphic calculators; computer software applications; etc.) to solve complex mathematical problems, demonstrating number sense and ability to recognize limitations of models |
| Mathematical communication | Presents a solution but is unable to explain the process used or verify the accuracy of the solution | Knows when an answer is correct but has difficulty explaining and/or justifying processes used to arrive at solutions; unable to represent solutions | Adequately explains thinking, mathematical processes, and justifies solutions but has difficulty representing findings in one or more method | Adequately explains thinking, mathematical processes, and justifies mathematical solutions; effectively and accurately summarizes findings symbolically, visually, numerically, and verbally |

In spring 2014 faculty identified which SLO to evaluate. The first program-level SLO was chosen. Assessment questions were selected to measure the outcome. Faculty shared and discussed data during the Math Department meeting. The data was compiled and summarized by the end of the spring 2014 semester. How to improve teaching and learning in the department was discussed during the Midsemester Math Department meeting.

## Other Student Outcomes

Data from the State Chancellor's Office Data Mart, spring 2014 indicates that Coastline distance learning (Internet Based) retention and success rates are 3\% and 7\% respectively higher than the statewide average in general math. Coastline's success rate in Non-Distance instruction has $3 \%$ higher than the statewide average. Also the success rate of Video/Cable (one-way interaction) classes is slightly higher than the statewide average. See the following tables below.

Math Credit Course Retention/Success Rate Summary

| Coastline College (Chancellor's Office Data Mart) |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
|  | Degree Applicable |  |  |  |  |
|  | Enrollment <br> Count | Retention <br> Count | Success <br> Count | Retention <br> Rate | Success <br> Rate |
| Internet Based | 1,267 | 959 | 704 | $76 \%$ | $56 \%$ |
| Non Distance | 181 | 142 | 108 | $79 \%$ | $60 \%$ |
| Video one-way | 166 | 108 | 73 | $65 \%$ | $44.0 \%$ |


| California Commity College Statewide |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
|  | Degree Applicable |  |  |  |  |
|  | Enrollment <br> Count | Retention <br> Count | Success <br> Count | Retention <br> Rate | Success <br> Rate |
| Internet Based | 17,653 | 12,925 | 8,655 | $73 \%$ | $49 \%$ |
| Non Distance | 296,147 | 237,414 | 170,187 | $80 \%$ | $57 \%$ |
| Video one-way | 425 | 299 | 186 | $70 \%$ | $43.7 \%$ |

Grade distributions data for spring 2014 (obtained from internal Banner reports) indicates that in average of $56 \%$ the students enrolled received a passing grade with $75.6 \%$ of retention rate. Based on the summer grade distribution report, an average of $63.5 \%$ of success rate and $82.1 \%$ of retention rate were reported. See the information below.

## Grade Distribution Summer 2014

(Coastline Research Institute)

| $\frac{\text { Success }}{\text { SuccN }}$ | $\frac{\text { SuccD }}{595}$ | $\frac{\text { Rate }}{64 \%}$ |
| :--- | :--- | :--- |

## Retention

| RetnN |  |
| :--- | :--- | :--- |
| 769 | $\frac{\text { RetnD }}{937} \quad \frac{\text { Rate }}{82 \%}$ |

## Information on Math Placement Test

This is a 4 year snapshot of students that assessed at Coastline.

| Math | Count | Frequency |
| :--- | ---: | ---: |
| 4 Levels Below | 530 | $3.0 \%$ |
| 3 Levels Below | 629 | $3.5 \%$ |
| 2 Levels Below | 2839 | $16.0 \%$ |
| 1 Levels Below | 2288 | $12.9 \%$ |
| College Level | 11483 | $64.6 \%$ |
| Total | 17769 |  |

## Student Satisfaction

The students respond the extent of expectations met to the math classes that they are taking in general, the result of survey shows that $35 \%$ of students are very satisfied and $52 \%$ are satisfied with the quality of instruction, the overall quality of the program, and their own success in the program.

## Answers Choices

The classes are even better than I expected
The classes are pretty much what I expected
The classes are not as good as I expected

## Responses



I appreciated being able to take an online class and not have to attend. I have had a job change and was unable to finish my classes to graduate, being able to

## Satisfaction from Distance Learning Students

Based on the survey result from students, here is the summary of satisfaction.

|  | Very satisfied | Satisfied |
| :--- | :---: | :---: |
| Quality of instruction | $53.3 \%$ | $42.9 \%$ |
| Amount of interaction with other students | $44.7 \%$ | $49.5 \%$ |
| Amount of interaction with the instructor | $43.3 \%$ | $48.1 \%$ |
| Speed of instructor responding questions | $48.5 \%$ | $46.6 \%$ |
| Helpfulness of feedback on quizzes, assignments | $47.1 \%$ | $43.3 \%$ |
| Reliability of the technology used to deliver the course | $48.0 \%$ | $47.1 \%$ |
| Adequacy of quizzes | $52.9 \%$ | $45.1 \%$ |
| Adequacy of scantron quizzes | $42.3 \%$ | $57.5 \%$ |
| Availability of technical support | $41.8 \%$ | $56.0 \%$ |

## In responses to open-ended survey questions, students offered most positive experience with math instructors:

- The teachers respond to student questions \& emails almost immediately.
- I had a very good course last year with Villalobos and a good course from Cao. Cao responds immediately to emails and they both seem like they genuinely care for their students' success.
- Professor Lee is very clear and seems to genuinely care about the success of her students.
- I found Prof. Feldon is to be very helpful when I need help.
- Math C010 with Dr. Shi. Great teacher, always explained anything and everything thoroughly, and responded quickly to any questions
- Mr. Jihard A. Jaber is the best math teacher I have ever had. You can tell he loves teaching and he's great at it.
- Personally I was very happy with the online class, A+ for Professor Richard Shrining.
- I have taken a few online classes but Math 160 with Professor Lee is the best in terms of instructor involvement and online resources. No changes necessary.
- Please make every professor s copy Mr. Cao's way of teaching and helping students.
- The instructors are extremely helpful because they communicate in a prompt way.
- All my experiences had been very positive in this college. All my professors were very knowledgeable and helpful with the students. They seem to care about us to succeed in life.


## Students also offered comments and suggestions related to needed program improvements:

- I think it is great as it is. The only thing would improve it for me would be to have some tutors that speak English as their first language.
- Keep the Cable cast option! Please remember, that not everyone is able to buy the very latest, fastest computer or device to use for school work and systems from school tech side need to be able to with older pcs too.
- I would love if they offered more classroom availability in their mathematics program. More of a variety of hours.
- More access to instructors for online classes. I think a live weekly class through Skype would be an awesome addition! It would really help us connect the dots for math!
- Later hours for working students as most full time employees finish work around 3-4 o'clock.
- More variety of times and dates for classes that have instructors.
- More hybrid or on-campus upper level math and science classes would be great.


## Conclusions

Overall the Math Program seems to be responding to the needs of the students. A variety of classes are offered in a variety of formats and methods of instruction, of which online is the most popular and in demand. Enrollment is growing and the online course offerings are increasing every semester.

Math faculty members receive good ratings from students and the department chair has received good ratings from instructors. Leadership in the department is emerging in the district, that is, the two sister colleges seem to be more interested in what Coastline is doing. A weakness in the department might exist in student support, especially in terms of availability and quality of tutoring online; however most students do find a way to get the support they need, even if it turns out to be from their fellow students, which is encouraged by all faculty in the department.

## Recommendations

Our vision is threefold: expand math curriculum, increase student success in math courses, and strengthen the Coastline math faculty. Curriculum expansion has begun with two accelerated courses, Math C044 and Math C045, which aim at speeding student progress to degree or transfer level. Other courses, now in development with similar goals, will create pathways to Statistics.

We will collaborate with the Science Department to develop a program to help students succeed in STEM majors. Still other curriculum development will yield a bridge program to increase student success in the STAR Program. Many STAR Students are entering or returning to college some years after high school. Although they are accepted into STAR, some students struggle in college-level math classes. A bridge program is a crucial element in preparing these students for the challenge of college-level math.

And as enrollment in math courses is increasing steadily, additional full-time faculty must be hired to help the Math Department accomplish its goals now and in the future.

In addition, the relationship of Math Department with the Student Success Center shall be improved. Math faculty should reach out to request an embedded tutor for their classes. Faculty should get into the habit of requesting a tutor at least a month before the semester starts. When the embedded relationship begins, faculty need to build a relationship with the tutor to develop a working style so that both teacher and tutor address student needs in an efficient manner. Faculty should promote the hours and contact information for the Student Success Centers and online tutoring (success@coastline.edu) in their course syllabi and through regular announcements in MyMathLab. For site-based math classes, would be helpful if the math department connected with their local Success Center to arrange to have a
tutor come talk to the class to tell students all the ways they can get help. The Student Success Center Coordinator should arrange opportunities for tutors and faculty to meet one another. To make these ideas work, SSC Coordinator and Math Department Chair would have to work together more closely.

## Goals

## Progress on Prior Goals

## Self-Review Goals

1. The mid-semester department meeting has been holding since 2010, that augments the allcollege meetings at the beginning of each semester.
2. Assess SLOs according to the college's requested schedule; discuss the results within the department and how they can be used to improve teaching and learning.
3. Incorporate a tradition of peer-to-peer sharing of course websites and instructor-created materials to create a climate of collaboration within the department.
4. Acquire hardware, either Tablet PCs or low-cost input devices, so that every full-time and every adjunct math faculty is able to check one out for the semester or access one in the Distance Learning Department
5. Join the college's virtual campus efforts by creating a meeting place for math students and faculty in Second Life; encourage faculty to receive training in and incorporate student activities in Second Life
6. Daniel Pittaway, coordinator for Student Success Center (SSC) has developed a system to evaluate the tutoring program - online survey. Under the new direction the tutoring service has expanded to four campuses and embedded tutoring has begun to assist online classes. However, monitoring and mentoring the embedded math tutors are still need to be developed and improved.
7. A full-time faculty Student Success Coordinator has been hired. His dynamic energy and ability has changed the SSC.
8. The yearly funding for each faculty to go math conferences has been increased to $\$ 1000$ for each full-time faculty and $\$ 700$ for each part-time instructor.

## New Five-Year Goals

1. Hire two full-time math instructors due to the top ranking of FTEs, 14.8, in the entire college and 147 LHEs taught by adjunct instructors.
2. Establish Math Academy or Bridge Program in summer and winter sessions to prepare students before classes start; and to increase the math success and retention rate, especially for STAR and STAR2 programs.
3. Create "Pathway" curriculum to help students succeed in college level math courses at a faster pace.
4. Acquire a mobile "smart cart" with laptops, printer and wifi at Newport Beach Center for math classrooms.
5. Develop a system to mentor and evaluate new math instructors, especially online.
6. Create a dedicate Math Lab for math students. In the student survey, one of the suggestions for the Student Success Center tutoring was to have a quiet place to study. Currently, the Center has English and other subjects' tutoring in the same room.
7. Math tutors shall be recommended by math instructors or interviewed by a math instructor prior to hiring.
8. Develop and plan a system of an efficient online tutoring; improve online embedded tutoring services; provide a coordinator for this effort; implement a system that allows the Student Success Center to track individual student assistance and sends that information to each instructor as well as sending student success center use by math students to the department.
9. Discuss implementation of a STEM or STEAM Program and provide appropriate permanent office space for full-time faculty at the Newport Beach Center.
10. Provide more technology training programs for math faculty.
11. Participate with the college bookstore and the textbook publishing companies to help lower the cost of textbooks to students, and to more clearly outline all the options available to students for instructional materials; investigate free or low-cost online educational resources to help lower the cost of textbooks to students.
12. Implement the Statway program.
13. Procure software programs for math faculty and students including, but not limited to statistics.
14. Equip classrooms where math is taught with furniture and equipment that promote active leaning, such as mobile chairs with laptops and individual student whiteboards.
15. Modify the math placement system to include a student's recent performance in math classes that do not transfer (such as high school students).


## SLO Text

Accurately interpret and create mathematical models such as formulas, graphs, tables, and schematics; include predictions based on the model.
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Select and apply correct quantitative methods to find the correct solution to a problem in familiar or unique situations or contexts.

| SLO Level | Course Number | Fully Achieved | Partially <br> Achieved <br> P | MATH-C115 |
| :---: | :---: | :---: | :---: | :---: | Failed to Achieve

Page 1 of 3

Select and apply correct quantitative methods to find the correct solution to a problem in familiar or unique situations or contexts.
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P MATH-C140

Select and use appropriate software and apply conceptual thinking skills to solve problems and complete specific technology-related projects.

MATH-C185

Program level SLOs statistics during CCC Fall 2012 for Mathematics

Select and use appropriate software and apply conceptual thinking skills to solve problems and complete specific technology-related projects.

## SLO Text

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| SLO Level | Course Number | Fully Achieved |
| :---: | :---: | :---: |
| P | MATH-C115 | 56.04 \% |
| P | MATH-C140 | 15.38 \% |
| P | MATH-C160 | 55.38 \% |
| P | MATH-C030 | 13.33 \% |
| P | MATH-C100 | 0.00 \% |
| P | MATH-C106 | 46.43 \% |
| P | MATH-C115 | 56.04 \% |
| P | MATH-C120 | 62.50 \% |
| P | MATH-C140 | 15.38 \% |
| P | MATH-C160 | 55.38 \% |
| P | MATH-C170 | 15.38 \% |
| P | MATH-C180 | 66.23 \% |
| P | MATH-C185 | 0.00 \% |
| P | MATH-C280 | 100.00 \% |
| P | MATH-C005 | 45.65 \% |
| P | MATH-C008 | 22.78 \% |
| P | MATH-C010 | 42.54 \% |
| P | MATH-C030 | 13.33 \% |
| P | MATH-C100 | 0.00 \% |
| P | MATH-C106 | 46.43 \% |


| Partially Achieved | Failed to Achieve |
| :---: | :---: |
| 19.78 \% | 24.18 \% |
| 7.69 \% | 76.92 \% |
| 21.51 \% | 23.12 \% |
| 6.15 \% | 80.51 \% |
| 0.00 \% | 100.00 \% |
| 35.71 \% | 17.86 \% |
| 19.78 \% | 24.18 \% |
| 31.25 \% | 6.25 \% |
| 7.69 \% | 76.92 \% |
| 21.51 \% | 23.12 \% |
| 28.21 \% | 56.41 \% |
| 16.88 \% | 16.88 \% |
| 0.00 \% | 100.00 \% |
| 0.00 \% | 0.00 \% |
| 9.78 \% | 44.57 \% |
| 17.72 \% | 59.49 \% |
| 18.66 \% | 38.81 \% |
| 6.15 \% | 80.51 \% |
| 0.00 \% | 100.00 \% |
| 46.43 \% | 7.14 \% |

Page 1 of 2

Select and apply correct quantitative methods to find the correct solution to a problem in familiar or unique situations or contexts.
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SLO Text
Accurately interpret and create mathematical models such as formulas, graphs, tables, and schematics; include predictions based on the model.
Accurately interpret and create mathematical models such as formulas, graphs, tables, and schematics; include predictions based on the model.
Accurately interpret and create mathematical models such as formulas, graphs, tables, and schematics; include predictions based on the model.
Adequately explain thinking and mathematical processes, and justify mathematical solutions effectively and accurately.
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| Partially Achieved | Failed to Achieve |
| :---: | :---: |
| 19.28 \% | 21.69 \% |
| 4.82 \% | 66.27 \% |
| 22.49 \% | 25.36 \% |
| 11.38 \% | 79.64 \% |
| 0.00 \% | 18.18 \% |
| 44.44 \% | 16.67 \% |
| 19.28 \% | 21.69 \% |
| 24.39 \% | 24.39 \% |
| 4.82 \% | 66.27 \% |
| 22.49 \% | 25.36 \% |
| 21.05 \% | 64.91 \% |
| 39.34 \% | 6.56 \% |
| 29.63 \% | 18.52 \% |
| 0.00 \% | 100.00 \% |
| 16.67 \% | 18.52 \% |
| 16.42 \% | 56.72 \% |
| 22.60 \% | 23.97 \% |
| 11.38 \% | 79.64 \% |
| 0.00 \% | 18.18 \% |
| 22.22 \% | 22.22 \% |

Page 1 of 2

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MATH-C115 $\mathrm{P} \quad$ MATH-C120
59.04 \%
51.22 \%
28.92 \%
52.15 \%
14.04 \%
54.10 \%
51.85 \%
0.00 \%
59.04 \%
51.22 \%
28.92 \%
52.15 \%
14.04 \%
54.10 \%
51.85 \%
0.00 \%

| 19.28 \% | 21.69 \% |
| :---: | :---: |
| 24.39 \% | 24.39 \% |
| 4.82 \% | 66.27 \% |
| 22.49 \% | 25.36 \% |
| 21.05 \% | 64.91 \% |
| 39.34 \% | 6.56 \% |
| 29.63 \% | 18.52 \% |
| 0.00 \% | 100.00 \% |
| 19.28 \% | 21.69 \% |
| 24.39 \% | 24.39 \% |
| 4.82 \% | 66.27 \% |
| 22.49 \% | 25.36 \% |
| 21.05 \% | 64.91 \% |
| 39.34 \% | 6.56 \% |
| 29.63 \% | 18.52 \% |
| 0.00 \% | 100.00 \% |

Page 2 of 2

## SLO Text

Accurately interpret and create mathematical models such as formulas, graphs, tables, and schematics; include predictions based on the model.
Accurately interpret and create mathematical models such as formulas, graphs, tables, and schematics; include predictions based on the model.
Accurately interpret and create mathematical models such as formulas, graphs, tables, and schematics; include predictions based on the model.
Adequately explain thinking and mathematical processes, and justify mathematical solutions effectively and accurately.
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| SLO Level | Course Number | Fully Achieved | Partially <br> Achieved | Failed to Achieve |
| :---: | :---: | :---: | :---: | :---: |
| P | MATH-C115 | 63.29 \% | 18.99 \% | 17.72 \% |
| P | MATH-C140 | 28.07 \% | 21.93 \% | 50.00 \% |
| P | MATH-C160 | 32.29 \% | 15.97 \% | 51.74 \% |
| P | MATH-C030 | 22.36 \% | 16.26 \% | 61.38 \% |
| P | MATH-C100 | 0.00 \% | 0.00 \% | 100.00 \% |
| P | MATH-C104 | 69.44 \% | 25.00 \% | 5.56 \% |
| P | MATH-C115 | 63.29 \% | 18.99 \% | 17.72 \% |
| P | MATH-C120 | 18.18 \% | 14.55 \% | 67.27 \% |
| P | MATH-C140 | 28.07 \% | 21.93 \% | 50.00 \% |
| P | MATH-C160 | 32.29 \% | 15.97 \% | 51.74 \% |
| P | MATH-C170 | 28.57 \% | 40.48 \% | 30.95 \% |
| P | MATH-C180 | 11.76 \% | 2.35 \% | 85.88 \% |
| P | MATH-C185 | 0.00 \% | 0.00 \% | 100.00 \% |
| P | MATH-C280 | 0.00 \% | 0.00 \% | 100.00 \% |
| P | MATH-C005 | 15.71 \% | 17.14 \% | 67.14 \% |
| P | MATH-C008 | 61.73 \% | 18.52 \% | 19.75 \% |
| P | MATH-C010 | 30.34 \% | 23.45 \% | 46.21 \% |
| P | MATH-C030 | 23.17 \% | 16.67 \% | 60.16 \% |
| P | MATH-C100 | 0.00 \% | 0.00 \% | 100.00 \% |
| P | MATH-C104 | 63.89 \% | 27.78 \% | 8.33 \% |

Page 1 of 2

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MATH-C115
$P$
$P$
P
P
P MATH-C160

MATH-C115 MATH-C120
63.29 \%
18.99 \%
17.72 \% 67.27 \% 50.00 \% 51.74 \% 30.95 \% 85.88 \%
100.00 \% 100.00 \% 17.72 \% 67.27 \% 50.00 \% 51.74 \% 30.95 \% 85.88 \% 100.00 \% 100.00 \%

## Q1 Department: Math

## Q2 Please indicate your level of agreement with the following statements.

Answered: 1 Skipped: 0

|  | Agree | Somewhat Agree | Disagree | N/A | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Department-related data was integrated and discussed within the document. | 100.00\% | 0.00\% | 0.00\% | 0.00\% |  |
|  | 1 | 0 | 0 | 0 | 1 |
| PSLO or AUO/SAO results were discussed and action plans developed. | 100.00\% | 0.00\% | 0.00\% | 0.00\% |  |
|  | 1 | 0 | 0 | 0 | 1 |
| Previous goals were addressed to 'close the loop' in planning. | 100.00\% | 0.00\% | 0.00\% | 0.00\% |  |
|  | 1 | 0 | 0 | 0 | 1 |
| The document provided a prioritization of recommendations. | 100.00\% | 0.00\% | 0.00\% | 0.00\% |  |
|  | 1 | 0 | 0 | 0 | 1 |
| There is substantial information/evidence to support the resource request(s). | 100.00\% | 0.00\% | 0.00\% | 0.00\% |  |
|  | 1 | 0 | 0 | 0 | 1 |

## Q3 Specify any major changes or resource requests identified in the AIP.

Answered: 1 Skipped: 0

| $\#$ | Responses | Date |
| :--- | :--- | :--- | :--- |
| 1 | Full-time faculty member, computer updates | $12 / 18 / 201412: 35$ PM |

## Q4 Provide feedback regarding the use of data to support resource request(s).

Answered: 1 Skipped: 0

| $\#$ | Responses | Date |
| :--- | :--- | :--- |
| 1 | The data was discussed throughout the document and provided an in-direct link to the requests | $12 / 18 / 201412: 35$ PM |

